

Po Box 481, Zavalla Texas 75980 ph. 1-888-275-1688

Valid June 2018

As a woman own small business we are committed to providing the best customer experience for those who take our training. We're quite serious, that no less than 100% effort is put into the logistics, planning and execution of any course we put on. A lot of this planning starts weeks in advance, and up to a week before any course thousands of dollars has either been spent or been committed to that course. That being said, our refund policy is as follows:

# **COURSE REFUND POLICY**

# **Applies to all Tactical Medics Group Courses**

<7 days before the scheduled course date – <u>"NO REFUND"</u>

7-14 days before the scheduled course date - "50% REFUND"

15-30 days before the scheduled course date - "75% REFUND"

>30 days before the scheduled course date - "90% REFUND"

## **COURSE FEES ARE TRANSFERABLE**

If you plan to roll your course payment over to another course in the future. The following administrative fees apply:

## FAIL TO SHOW - NO REFUND!

<7 days before the scheduled course date – "50% Course fee rolls over to the next course" 7-14 days before the scheduled course date – "75% Course fee rolls over to the next course" >15 days before the scheduled course date – "90% Course fee rolls over to the next course"

## **CUSTOM or Private Courses**

These courses have been setup by our clients months in advance for our services. We will do our best to reschedule any course the client has needs to reschedule and try and do so without any additional fees. However fees may apply for any course rescheduled within 30 days of the scheduled date.